

Dear respondent,

The researcher is conducting a study entitled *Contrastive Pragmatic Analysis of Apology Strategies: A Case of Native speakers of English and Iranian Advanced EFL Learners*. You are kindly requested to respond to the items of this questionnaire carefully and accurately. Rest assured that information obtained in the course of this study will be kept confidential and used only for the purpose of academic research.

*Thank you,
The researcher*

I. General Information:

Gender:

Age:

II. Situations:

Please respond to these questions as naturally and realistically as possible.

Note: In order to help the researcher in the analysis, please consider yourself in a natural communicative situation with the affected person. In your responses you can use regret, apology, forgiveness, promise, compensation, acceptance of responsibility, thanks and whatever comes to your mind as a wrongdoer. Mentioning these items is optional according to your way of apologizing.

1. You had an appointment with your supervisor at the university for the first time. You forgot to go. What do you say to her/him next time you meet up?

2. You had to be in front of the hotel to go sightseeing with your classmates at 8 o'clock. Now is 9 and the coordinator is knocking on the door of your room frantically. What do you answer to him/her and also your classmates who have been sitting in the bus for more than one hour?

3. You borrowed your brother's/ sister's tablet to play a game. Suddenly you deleted some important images in it. What do you say and/or do?

4. You are an employee in a private company. You were supposed to hand over a project by the end of weekend to your boss. You forgot to do that project at all.

-Your boss: I need your project report on my desk right now.

-you:

5. Consider that you are a manager in an office. You have a pre arranged interview appointment with a person who applied for the job. You came late this morning for an hour due to unexpected urgent meeting elsewhere.

-Secretary: He is the applicant (in your office)!!

-You:

6. As you were entering the café, you bumped into the waiter who dropped the platter.

-The waiter: watch out!!!

-You:

7. While traveling with an airplane. You put your bag in the overhead compartment. In a turbulence condition, your bag fell on a passenger.

-Passenger: Oh, God! What was that?

-You:

8. You as a university professor mistook the final exam paper of one student for another due to the similarity in their names and failed her! You know that you made a mistake and the student know the fact and she has come to you. What do you say to her?